



Partner Survey (site managers)

Executive Summary:

Eighteen responses to the survey of tourism partners were collected. Sixteen different venues responded representing a nearly equal split between venues with indoor/outdoor spaces and indoor only spaces. There are a number of notable opportunities for improvement that would likely require little to no cost. They include

- Digitizing venue tour/booking options to simplify and enhance accessibility
- Adding or communicating options to request interpretive services
- Adding or communicating options to request assisted listening devices
- Adding audible and visual alarms to announce emergency instructions
- Adding accessible parking signs and directional signs to locate more accessible parking spots
- Enhanced communications regarding accessibility services available (through websites and brochures for visitors).

Some venues lacked some of the most common amenities, including mother/nursing areas and baby changing stations. Several sites could benefit from the addition of adaptive environments for special sensory needs and adult changing tables/stations as well.

Responses: 18

Venues: Indoor/Outdoor – 8; Indoor building/business – 6; Outdoors only – 1

Respondents:

I have personally encountered a barrier here – 1

I know someone else who has encountered a barrier here – 3

I am a caregiver for someone who has encountered a barrier here - 1

None of the Above – 13

See essay question responses: <https://catchycreations.wufoo.com/reports/bridging-barriers-partner-survey>